



3/30/2020

Good afternoon!

I hope this email finds you and your families well during this challenging time. As we navigate working differently now, with many day to day uncertainties, we want to reach out to you to share that we continue to be here for you and those in the CSBBH program. Our support will remain consistent and certain, even if what this looks like is somewhat different. We want to assure you we will continue to meet the needs of our children, teenagers, and families, as much as we can safely do this, over the coming weeks. We, at Children's Service Center, have been approved by our providers to use telehealth services and continue therapeutic sessions by phone or video technology meetings. It is our goal to remain flexible and continue to provide emotional, behavioral support services and case management services through this new and difficult, often anxiety provoking time. We are currently reaching out to our families, sometimes daily, for check-ins to assess needs and their overall wellbeing. We are and will continue to provide them with information on local supportive agencies as well as ways to reach out to doctors, emergency services, and even fun links for home bound activities do engage in together.

Other typical operations such as offering counseling, reviewing treatment plans, reviewing safety plans, completing assessments, collecting surveys, and conducting ISPT meetings, will continue. We also have the ability to accept referrals and begin treatment for those in need. We encourage you to reach out to us, your Minersville CSBBH team, by phone or email at any time you have any questions or would like to touch base. In addition to this, if there is a particular area of emotional or behavioral health that you would like more information about, we will be happy to forward you information and helpful links. If you have a question or concern related to one of our CSBBH students, please email or call one of us. And, as always, we will continue to invite you to the ISPT meetings. For these, you may phone in, provide email input, or engage by Zoom for any meetings we set up this way. We look forward to working with you all again face to face. Until then, please take care and we wish you good health!

Sincerely,

Jenn

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